

Department of Transportation Services 440 North Broad Street, Suite 311 Philadelphia, PA 19130

To: Parents/Guardians

From: Maureen Edozie, Director, Transportation Business Operations

Date: July 27, 2021

**Subject: SEPTA Student Fare Card Program** 

After a successful pilot program earlier this year, The School District of Philadelphia and SEPTA will transition to a new Student Fare Card that will replace weekly Student Transpass and be provided to all eligible students at the start of the 2021-22 school year.

The SEPTA Student Fare Card will be free and once assigned, it can be utilized for the school year, as long as your child remains enrolled and eligible for free transportation services. Should your child switch schools or change residences, please notify your school immediately to update the system and have your child's eligibility reevaluated.

## Resources

For access to the resources below please visit the School Districts SEPTA Student Fare Card website at <u>SEPTA Student Fare Card – Transportation</u>

- Review the overview, guidelines, and frequently asked questions (FAQs) for parents
- Encourage your student to watch the "How to videos" listed below
  - Student Overview The Basics
  - o How the SEPTA Student Fare Card Works
  - How to Get an Activated SEPTA Student Fare Card
  - How to Upgrade to Regional Rail
- Familiarize yourself with the SEPTA Student Fare Card Issue Tracking Form which can be used to record problems encountered by your child when using the fare card.

## Questions

For all other questions, please contact your school's transportation administrator or send an email to <a href="mailto:transpass@philasd.org">transpass@philasd.org</a>

## Additional Information

For additional information visit the following sites:

- School District of Philadelphia;
  - Transportation Services Website
  - SEPTA Student Fare Card Website
- SEPTA;
  - ISEPTAphilly.com/blog/studentfarecard
  - SEPTA.org/key

We are looking forward to providing additional support when we return to in-person learning in the Fall.